

The following tips will help to ensure smooth and efficient collection of your residential trash.

Customer Service

If you ever have any issue with service, please email our local Republic Municipal Manager at monticelloil@republicservices.com. Republic's goal is to give the best service possible and address any issues as soon as they come up. Email is the best way to get information out to Republic drivers and crews right away. If you do not have access to email, you may call MCUS at 217-762-2583 and we will help to coordinate your issue with Republic.

Cart Placement

- Have your cart(s) at the curb no later than 5:30 a.m. on collection day.
- If possible, please place the cart at least three (3) feet from any object (e.g., a tree, pole, fire hydrant, mailbox, electrical box, cable box, etc.) and at least five (5) feet away from any vehicle, so that the automated arm can reach your cart.
- Do not lean anything against the cart.
- If possible, place the cart one (1) foot from the curb or edge of the street.
- The arrows on the lid of the cart should point toward the street; the handle and wheels should face your house; the lid should be closed.

Proper Cart Placement is the Key to Automated Service



Unacceptable Items for General Trash

- | | | |
|---------------------|---|---|
| • Barrels | • Medical Waste | shower surrounds, flooring, etc.) |
| • Corrosive Waste | • Paint or Paint Cans (see Hazardous Materials below) | • Carpet (can be picked up if no longer than a 4-foot section, rolled and tied) |
| • Appliances | • Railroad Ties | • Septic Waste |
| • Electronics | • Construction Debris (pipes, board, drywall, ceiling tiles, sinks, tubs, | • Tires |
| • Empty Tanks | | • Used Oil |
| • Flammable Waste | | • Landscape Waste |
| • Hazardous Waste | | |
| • Fluorescent Bulbs | | |
| • Liquids | | |

Hazardous Materials

While hazardous materials are not acceptable items for general trash, paint can be disposed of if it is no longer a free-flowing liquid. This can happen over time, or you can add cat litter to a can of paint to soak up the fluid. No other hazardous waste will be collected.

Construction Materials

Construction materials will not be accepted in trash cans. This material will damage the crushing mechanics in the trucks.

“We’ll handle it from here.”™



Sustainability in Action

As your service contractor, it is our job to make sure you are getting the best service possible. We want you to feel comfortable with us and our collection crews.