

The following tips will help to ensure smooth and efficient collection of your residential recycling.

Customer Service

If you ever have any issue with service, please email our local Republic Municipal Manager at monticelloil@republicservices.com. Republic's goal is to give the best service possible and address any issues as soon as they come up. Email is the best way to get information out to Republic drivers and crews right away. If you do not have access to email, you may call MCUS at 217-762-2583 and we will help to coordinate your issue with Republic.

Cart Placement

- Have your cart(s) at the curb no later than 5:30 a.m. on collection day.
- If possible, please place the cart at least three (3) feet from any object (e.g., a tree, pole, fire hydrant, mailbox, electrical box, cable box, etc.) and at least five (5) feet away from any vehicle, so that the automated arm can reach your cart.
- Do not lean anything against the cart.
- If possible, place the cart one (1) foot from the curb or edge of the street.
- The arrows on the lid of the cart should point toward the street; the handle and wheels should face your house; the lid should be closed.

Proper Cart Placement is the Key to Automated Service



Simple As 1-2-3

1. Know What to Throw

- Paper and cardboard: flattened cardboard, newspapers, magazines, office paper, and common mail
- Metal cans: beverage and food cans
- Plastic bottles and jugs: food and liquid containers with the lids on

2. Empty. Clean. Dry.

- Recyclables should be free of food and liquid.

3. Don't Bag It!

- Never put recyclables into containers or bags.

Recycling – What Is Collected?

Republic collects all recyclable material, including cardboard, paper, metal cans, plastic bottles and jugs. Please do not bag your recycling before putting it in your container.

Recycling – What Is Not Collected?

Never place these items in your recycling container:

- Plastic bags and wrappers
- Styrofoam
- Food
- Electronics and batteries
- Yard waste
- Diapers (clean or dirty)
- Soiled or wet paper
- Clothing
- Tools
- Toys
- Construction waste
- Medical waste

For additional information, including videos, printables, expert tips, and more, please visit <https://recyclingsimplified.com>.

“We’ll handle it from here.”™



Sustainability in Action

As your service contractor, it is our job to make sure you are getting the best service possible. We want you to feel comfortable with us and our collection crews.